

How to Pair Your KHP Content Account with Your School's Canvas

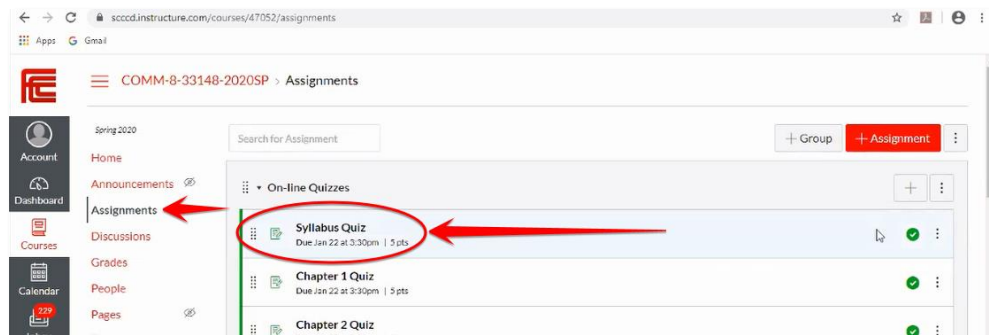
Before You Start:

- Log out of your school's Canvas.
- Log out of KHP Content if you are currently logged in.
- Open Chrome or Edge to do the pairing.
 - Make sure you are on the most recent version of your browser.
 - Safari or Firefox will not work – some of the default settings prevents Cookies from third parties, which is required for our system. Once you have paired your user account you may go back to using your preferred browser.

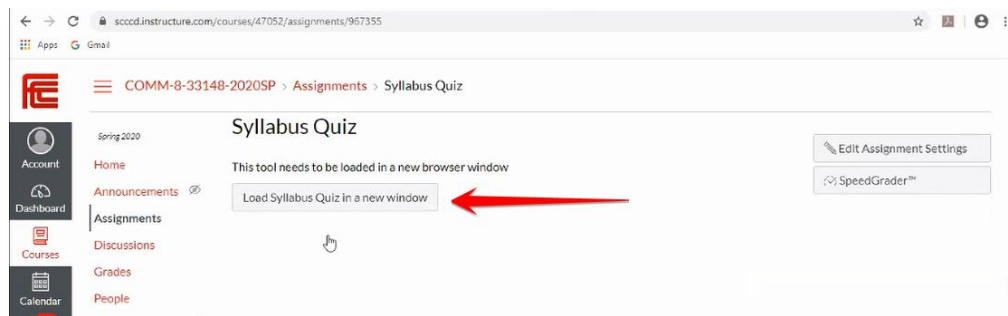
Account Pairing Instructions:

Note: You will only need to pair your once per course.

1. Log into **Canvas** and go into your class.
2. **Click** on one of the assignments listed on your **Assignments** page. This will launch you into KHP Content.
 - The assignment title in our example is 'Syllabus Quiz.' It will be different in your class.

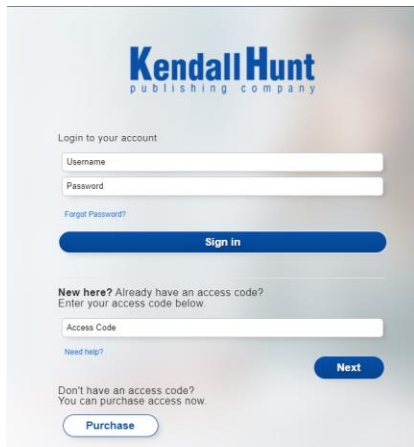


- **Click** the button to load the assignment in a new window. In this example, the button is called "Load Syllabus Quiz in a new window." Your assignment will be different.



3. You should now be in KHP Content.
 - If your Canvas email address *does match* your KHP Content email address, you will *not* need to provide your username & password to access the course in KHP Content.

- If your Canvas email address **does not match** your KHP Content email address, you **will be prompted** to log in to KHP Content. After your first successful login, entering your credentials will no longer be required.
- If you have not signed into KHP Content yet for this course, you will need to enter your access code which was provided when you purchased your publication.
- If you do **not** have an access code, but have purchased the publication, you can contact KHP Technical Support for assistance. KHP Technical Support contact information is listed below.
- If you did not purchase the publication yet, you can do this by selecting the **Click Here to Purchase** button under the section **First Time User (without access code)**.
- If you received an error page and KHP Content did not launch, please follow the troubleshooting instructions below.

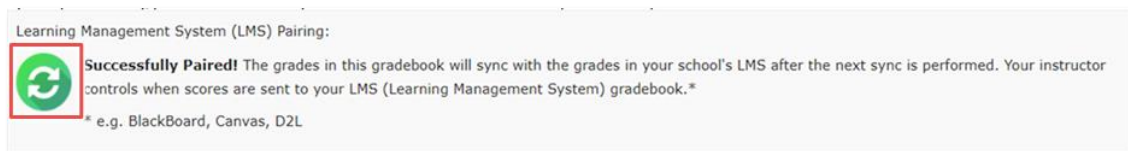


The image shows the Kendall Hunt publishing company login page. At the top is the logo. Below it, the text 'Login to your account' is followed by input fields for 'Username' and 'Password'. A 'Sign in' button is below these fields. There is a link for 'Forgot Password?'. Below that, a section for 'New here? Already have an access code? Enter your access code below' includes an 'Access Code' input field, a 'Next' button, and a 'Need help?' link. At the bottom, a section for 'Don't have an access code? You can purchase access now' includes a 'Purchase' button.

4. After you successfully log in to KHP Content from Canvas, click the button to **View this publication** to open the course.



5. Go to your class gradebook on KHP Content by clicking the **Grade Book** or **Progress Tracker** tab.
6. You can check your pairing status based on the image presented in the grade book.
 - If the image is green, the pairing is complete.



- If the image is yellow, please follow the troubleshooting instructions on the next page.

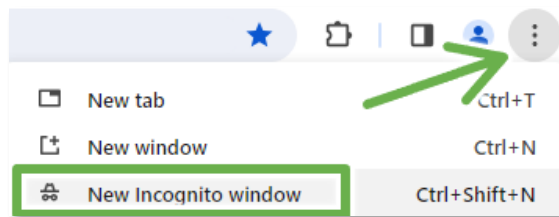


Troubleshooting the pairing between KHP Content and your school's Canvas.

ONLY follow these instructions if your CANVAS & KHP CONTENT user accounts did NOT pair!

For this step you should be using **Chrome** as your browser.

1. Log out of KHP Content and Canvas.
2. Launch Chrome into "Incognito" mode. To do this, click the 3 dots in the top right corner of your Chrome browser and select **New Incognito Window**.



3. In the new browser window, log into Canvas and go into your class.
4. Click the link to launch KHP Content again.
5. If you are still having issues, you can try using a different device (phone, laptop, tablet) if one is available to you. There may be an issue with your specific computer settings preventing you from pairing.
6. If you still **CANNOT** successfully pair your accounts, please contact the KHP Technical Support team immediately for assistance. The KHP Technical Support team is available 7 days a week for a wide range of hours.
 - By Phone: 1-800-344-9051
 - By Email: websupport@kendallhunt.com
 - By Chat: <https://help.kendallhunt.com/student-portal>