How to Pair Your KHP Content Account with Your School's Blackboard

Before You Start:

- Log out of your school's Blackboard.
- Log out of KHP Content if you're currently logged in.
- Use **Chrome** or **Edge** to pair. Safari or Firefox will not work some of the default settings prevents cookies from third parties, which is required for our system. Once you've paired your user accounts you may use your preferred browser.

Note: You will only need to pair accounts once.

Account Pairing Instructions:

- 1. Log in to **Blackboard** and go into your class.
- 2. Click on one of the assignments created by your teacher to connect with KHP Content.
 - The assignment title in our example is "KHP Content Link." It may be different in your class.
 - This will launch you into KHP Content.



- 3. This will launch you into KHP Content.
 - If your Blackboard email address *does match* your KHP Content email address, you will *not* need to provide your username & password to access the course in KHP Content.
 - If your Blackboard email address *does not match* your KHP Content email address, you *will be prompted* to log in to KHP Content. After your first successful login, entering your credentials will no longer be required.

💪 great river	Welcome Account Logout
· Instraing	Home Institutions Users Components Internal Messages Reports
Login	First Time User (with access code)
Username .	Access Code
This is your a-mail address	For help with access codes, please dick here.
Password • • • • • • • • • • • • • • • • • • •	Red
Logic	First Time User (without access code)
	No access code from the book? Purchase access here.
	Click Here To Purchase

4. After you successfully log in from Blackboard, click the button to View this publication to open the materials.



- 5. Go to your class gradebook on KHP Content.
- 6. You can check your pairing status based on the image presented in the grade book.
 - If the image is green, the pairing is complete. •



Successfully Paired! The grades in this gradebook will sync with the grades in your school's LMS after the next sync is performed. Your instructor controls when scores are sent to your LMS (Learning Management System) gradebook.* * e.g. BlackBoard, Canvas, D2L

If the image is yellow, please follow the troubleshooting instructions on the next page.

Learning Management System (LMS) Pairing:



Not paired! The grades in this gradebook are not configured to sync with the grades in your school's LMS*. Grades not paired? Let's find a solution. 🤕

* e.g. BlackBoard, Canvas, D2L

Troubleshooting the pairing between KHP Content and your school's Blackboard.

ONLY follow these instructions your Blackboard & KHP CONTENT user accounts did not pair!

- 1. If your browser is set to Auto Sign-in, turn that setting off.
 - In **Chrome**, click on the following to enter your settings:

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New tab			Ctrl+T	
New wir	ndow		Ctrl+N	
New inc	ognito winde	ow Ctrl+	Shift+N	
History				,
Downloa	ads		Ctrl+J	
Bookma	rks)
Zoom	- 10	0% +	- 23	
Print			Ctrl+P	
Cast				
Find			Ctrl+F	
More to	ols)
Edit	Cut	Сору	Paste	•
Settings	_			
Help				•
Exit				

a. Click on Passwords

Aut	ofill		
	Passwords	•	

b. Turn Auto Sign-In Off (you can change this setting back after you have paired your account)

Auto Sign-in Automatically sign in to websites using stored credentials. If disabled, you will be asked for confirmation every time before signing in to a website.	
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2. Launch Chrome into "Incognito" mode and then log into Blackboard to click on the assignment.



- 3. Try using a different computer if one is available to you. There may be an issue with your specific computer settings preventing you from pairing.
- 4. If you CANNOT successfully pair your accounts, please contact Technical Support.
 - By Email: websupport@kendallhunt.com
 - By Chat: <u>https://help.kendallhunt.com/student-portal</u>