

How to Pair Your KHP Content Account with Your School’s Blackboard

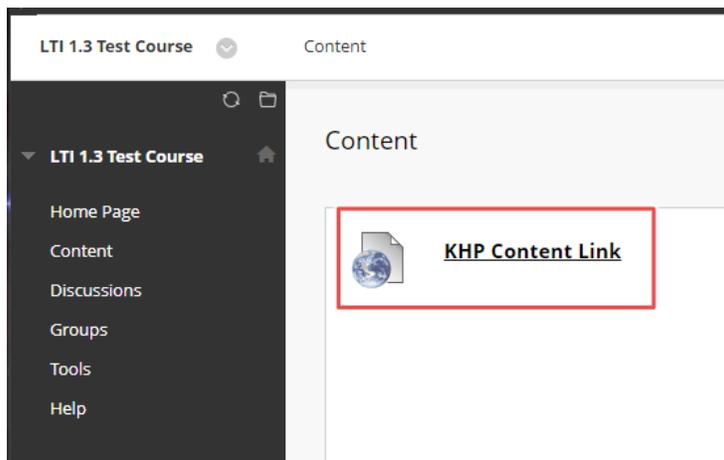
Before You Start:

- Log out of your school’s Blackboard.
- Log out of KHP Content if you’re currently logged in.
- Use **Chrome** or **Edge** to pair. Safari or Firefox will not work – some of the default settings prevents cookies from third parties, which is required for our system. Once you’ve paired your user accounts you may use your preferred browser.

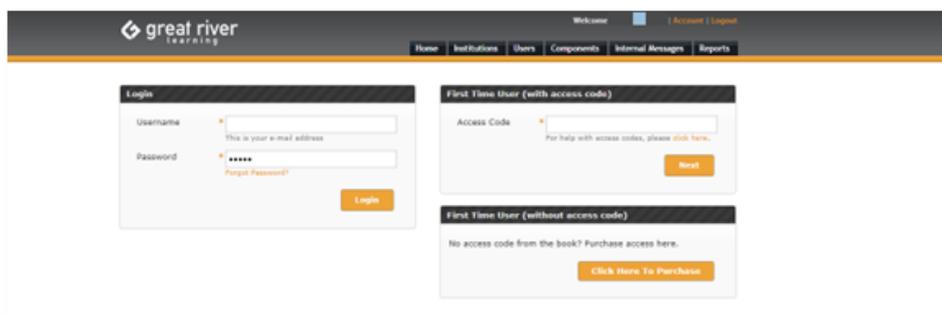
Note: You will only need to pair accounts once.

Account Pairing Instructions:

1. Log in to **Blackboard** and go into your class.
2. **Click** on one of the assignments created by your teacher to connect with KHP Content.
 - The assignment title in our example is “KHP Content Link.” It may be different in your class.
 - This will launch you into KHP Content.



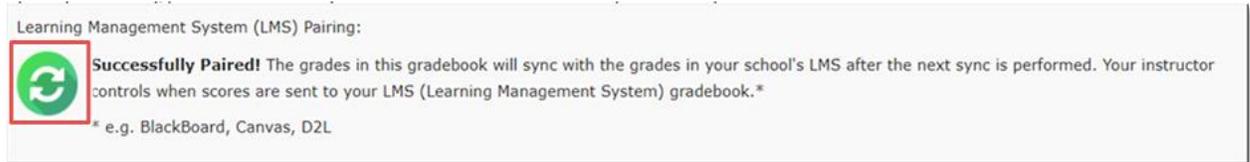
3. This will launch you into KHP Content.
 - If your Blackboard email address *does match* your KHP Content email address, you will *not* need to provide your username & password to access the course in KHP Content.
 - If your Blackboard email address *does not match* your KHP Content email address, you *will be prompted* to log in to KHP Content. After your first successful login, entering your credentials will no longer be required.



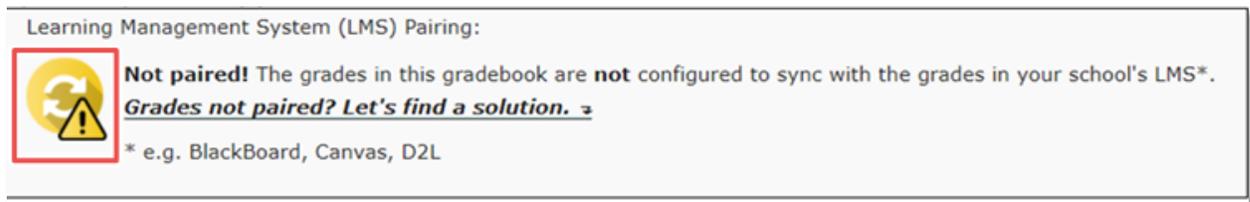
4. After you successfully log in from Blackboard, click the button to **View this publication** to open the materials.



5. Go to your class gradebook on **KHP Content**.
6. You can check your pairing status based on the image presented in the grade book.
 - If the image is green, the pairing is complete.



- If the image is yellow, please follow the troubleshooting instructions on the next page.

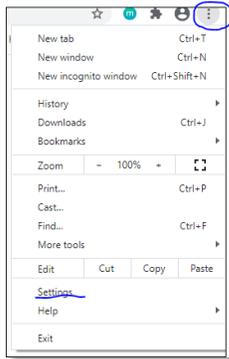


Troubleshooting the pairing between KHP Content and your school's Blackboard.

ONLY follow these instructions your Blackboard & KHP CONTENT user accounts did not pair!

1. If your browser is set to **Auto Sign-in**, turn that setting **off**.

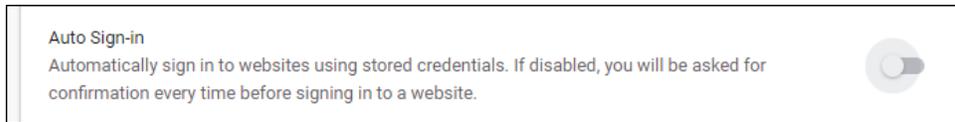
- In **Chrome**, click on the following to enter your settings:



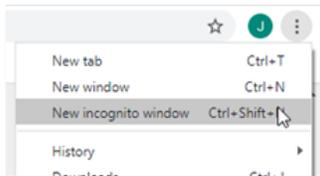
a. Click on Passwords



b. Turn Auto Sign-In Off (you can change this setting back after you have paired your account)



2. Launch Chrome into "Incognito" mode and then log into Blackboard to click on the assignment.



3. Try using a different computer if one is available to you. There may be an issue with your specific computer settings preventing you from pairing.

4. If you **CANNOT** successfully pair your accounts, please contact Technical Support.

- By Email: websupport@kendallhunt.com
- By Chat: <https://help.kendallhunt.com/student-portal>